

Job Advertisement: Front of House Supervisor - Nourish Shepparton

Are you passionate about providing exceptional customer service in the health food industry? Nourish Shepparton is seeking a dedicated and experienced Front of House Supervisor to join our team and contribute to our mission of promoting wellness through nutritious food.

Responsibilities:

- Oversee general shift operations, including break management, opening and closing procedures, and adherence to OHS requirements.
- Handle customer queries, complaints, and feedback with professionalism and a customer-centric approach.
- Coordinate catering requests and ensure timely delivery of orders.
- Operate the POS system, including invoicing, end-of-day reports, and troubleshooting.
- Monitor stock levels and place orders with management to maintain optimal inventory.
- Report any maintenance issues within the store promptly.
- Pre-screen job applicants and assist with the hiring and training process.
- Ensure smooth overall functioning of the store, providing guidance and support to the team.

Requirements:

Previous experience in a management, supervisor, or senior hospitality role preferred.

Strong leadership skills with the ability to work independently and handle day-to-day matters.

Excellent communication and interpersonal skills, with a kind and courteous demeanour.

Knowledge of health foods and diet cultures is beneficial.

Familiarity with Square POS and general word and spreadsheet processing software.

Ability to work a flexible schedule, including occasional Saturdays.

Benefits:

- Opportunity for growth and career development within the Nourish chain.
- Exposure to various departments, such as logistics, food manufacturing and regional store management.
- Supportive company culture that values wellness and personal development.

Application Process:

To apply for the position of Front of House Supervisor at Nourish Shepparton, please submit your resume and a cover letter detailing your relevant experience and why you would be a great fit for our team. Apply at eatnourish.com.au/careers

Nourish Shepparton is committed to fostering an inclusive and supportive work environment. We embrace diversity and do not tolerate any form of discrimination.

Join our team and contribute to our mission of providing exceptional customer service and promoting wellness through nutritious food. Apply now!